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Citizens, Consumers and the NHS Citizens, Consumers and the NHS Dismantling the NHS? Making the patient-consumer Social policy review 22 Analysis and Debate in Social Policy, 2010 Healthcare in Private and Public from the Early Modern Period to 2000 Engaging Patients In Healthcare The Evolution and Everyday Practice of Collective Patient Involvement in Europe Globalisation, Markets and Healthcare Policy Understanding and Using Health Experiences Partnerships for Public Health and Well-being Governing Post-War Britain Placing the Public in Public Health in Post-War Britain, 1948-2012 Understanding health policy (Second edition) European Economic and Social Constitutionalism after the Treaty of Lisbon The Trojan Horse Towards the emancipation of patients Digital Healthcare and Expertise Our Stories Celebrate Me Celebrate Me Cultivating Compassion The politics of health promotion The Language of Patient Feedback Digital Storytelling Hearing Voices, Demonic and Divine Stories of Dignity within Healthcare: Research, narratives and theories Child Agency and Voice in Therapy Black Women's Narratives of NHS Work-based Learning Government response to the House of Lords Select Committee on Public Service and Demographic

Change report of session 2012-13 Speaking Out for Change Practice Development in Community Nursing ICGR 2023 6th International Conference on Gender Research The Health Debate 2nd Edition Poems for a Pandemic: Voices from the front line of a global epidemic Equity and excellence: Overdue The Brown Government High Quality Care for All

Healthcare in Private and Public from the Early Modern Period to 2000 Oct 22 2022 A key volume on a central aspect of the history of medicine and its social relations, The History of Healthcare in Public and Private examines how the modernisation of healthcare resulted in a wide variety of changing social arrangements in both public and private spheres. This book considers a comprehensive range of topics ranging from children's health, mental disorders and the influence of pharmaceutical companies to the systems of twentieth century healthcare in Britain, Eastern Europe and South Africa. Covering a broad chronological, thematic and global scope, chapters discuss key themes such as how changing economies have influenced configurations of healthcare, how access has varied according to lifecycle, ethnicity and wealth, and how definitions of public and private have shifted over time. Containing illustrations and a general introduction that outlines the key themes discussed in the volume, The History of Healthcare in Public and Private is essential reading for any student interested in the history of medicine.

Engaging Patients In Healthcare Sep 21 2022 This new text is a complete guide to patient engagement and participation in healthcare, which is a central theme of health policy in the UK and internationally. Based on 250 systematic reviews in the area, this is the most current and comprehensive text on the market.

Government response to the House of Lords Select Committee on Public Service and Demographic Change report of session 2012-13 Sep 28 2020 Government response to HL paper 140 (ISBN 9780108550492)

The Health Debate 2nd Edition May 25 2020 "Health care systems across the world are in a state of permanent revolution as they struggle to cope with multiple pressures arising from changing demography, new technologies and limited resources. Focusing on the British National Health Service (NHS), this book offers a fresh look at how it has coped with such pressures over its 60-year history and considers what the future holds. The book explores the complexity of health policy and health services, offering a critical perspective on their development." "A number of tensions are evident in contemporary health policy and the book is organised around a selection of these, including: the funding of health systems and the changing mix of public and private arrangements; the capture of medicine by management; the imbalance between health and health care; and the growing emphasis on markets and competition in health care systems." "The health debate offers a lively and accessible reassessment of successive reforms of the

NHS and their cyclical nature. Two unique features of the book are its breadth and the assembly in one publication of a range of interrelated, and largely unresolved, policy puzzles. It will appeal to all students of health care and health policy and to policy makers and health care professionals."--BOOK JACKET.

European Economic and Social Constitutionalism after the Treaty of Lisbon Jan 13 2022 European studies frequently regard the economic and social dimensions of EU integration as diametrically opposed, maintaining that this state of affairs is beyond change. This edited collection challenges this perceived wisdom, focusing on the post-Lisbon constitutional landscape. Taking the multi-layered polity that is Europe today as its central organising theme, it examines how the social and the economic might be reconciled under the Union's different forms of governance. The collection has a clear structure, opening with a theoretical appraisal of its theme, before considering three specific policy fields: migration policy and civic integration, company law and corporate social responsibility and the role of third sector providers in public healthcare. It concludes with three case studies in these fields, illustrating how the argument can be practically applied. Insightful and topical, with a unique interdisciplinary perspective, this is an important contribution to European Union law after the Lisbon Treaty.

The Trojan Horse Dec 12 2021 The Trojan Horse traces the growth of commercial sponsorship in the public sphere since the 1960s, its growing importance for the

arts since 1980 and its spread into areas such as education and health. The authors' central argument is that the image of sponsorship as corporate benevolence has served to routinize and legitimate the presence of commerce within the public sector. The central metaphor is of such sponsorship as a Trojan Horse helping to facilitate the hollowing out of the public sector by private agencies and private finance. The authors place the study in the context of the more general colonization of the state by private capital and the challenge posed to the dominance of neo-liberal economics by the recent global financial crisis. After considering the passage from patronage to sponsorship and outlining the context of the post-war public sector since 1945, it analyses sponsorship in relation to Thatcherism, enterprise culture and the restructuring of public provision during the 1980s. It goes on to examine the New Labour years, and the ways in which sponsorship has paved the way for the increased use of private-public partnerships and private finance initiatives within the public sector in the UK.

Citizens, Consumers and the NHS Apr 28 2023

Exploring the story of user involvement in the NHS over the last 30 years, this fascinating new book provides an analysis of the conceptual terrain that underlies debates about public and patient involvement. It is essential reading for students in all health related disciplines for whom the user experience is key.

Our Stories Sep 09 2021 FOREWORD BY ADAM KAY,

AUTHOR OF THIS IS GOING TO HURT Portion of proceeds go to NHS Charities Together. A beautiful and heart-warming collection of stories, this landmark publication tells, for the first time ever, the rich history of the NHS through the ordinary people who have experienced it. Founded on the concept of providing healthcare to rich and poor alike, the National Health Service (NHS) has been at the heart of our everyday experiences of life and death since 1948. From Joan Meredith, who stood on street corners in the freezing winter to campaign for a new health system, to one of the first patients diagnosed with HIV/Aids, Jonathan Blake, and Klarissa Velasco, who comforted and held the hands of people suffering from Covid-19, *Our Stories* follows our health service from its conception to today, and tells the many incredible stories that have happened throughout its lifetime. Filled with tales of every part of life, this beautiful book tells, for the first time ever, the moving history of our world-leading health service through the voices of the patients, nurses, doctors, porters and ordinary people who have turned it into the beating heart of our country. It is a heart-warming account of an amazing institution.

Digital Healthcare and Expertise Oct 10 2021 This open access book explores how expertise about bipolar disorder is performed on American and French digital platforms by combining insights from STS, medical sociology and media studies. It addresses topical questions, including: How do different stakeholders engage with online technologies to perform expertise

about bipolar disorder? How does the use of the internet for processes of knowledge evaluation and production allow for people diagnosed with bipolar disorder to reposition themselves in relation to medical professionals? How do cultural markers shape the online performance of expertise about bipolar disorder? And what individualizing or collectivity-generating effects does the internet have in relation to the performance of expertise? The book constitutes a critical and nuanced intervention into dominant discourses which approach the internet either as a quick technological fix or as a postmodern version of Pandora's box, sowing distrust among people and threatening unified conceptualizations and organized forms of knowledge.

Child Agency and Voice in Therapy Nov 30 2020 Child Agency and Voice in Therapy offers innovatory ways of thinking about, and working with, children in therapy. The book: considers different practices such as respecting the rights of the child in therapy and recognising and listening to children as 'active agents' and 'experts'; features approaches that: access children's views of their therapy; engage with them as researchers or co-researchers; and that use play and arts-based methods; draws on arts therapies research in ways that enable insight and learning for all those engaged with children's therapy and wellbeing; considers how the contexts of the therapy, such as a school or counselling centre, relate to the ways children experience themselves and their therapy in

relation to rights, agency and voice. Child Agency and Voice in Therapy will be beneficial for all child therapists and is a good resource for courses concerning childhood welfare, therapy, education, wellbeing and mental health.

Social policy review 22 Dec 24 2022 Social Policy Review 22 presents a diverse review of the best in social policy scholarship. It brings together specially commissioned reviews of key areas, research examining important debates in the field, and considers a range of issues including assessments of Labour's social policy after three terms in office, service-user involvement and the labour market impact of the economic crisis along with the winner of the SPA's best postgraduate paper award. It is essential reading for academics and students in the field, but more generally for anyone interested in contemporary social policy.

Hearing Voices, Demonic and Divine Feb 02 2021 The Open Access version of this book, available at www.taylorfrancis.com/books/9781472453983, has been made available under a Creative Commons Attribution-Non Commercial-No Derivative 4.0 license. Experiences of hearing the voice of God (or angels, demons, or other spiritual beings) have generally been understood either as religious experiences or else as a feature of mental illness. Some critics of traditional religious faith have dismissed the visions and voices attributed to biblical characters and saints as evidence of mental disorder. However, it is now known that

many ordinary people, with no other evidence of mental disorder, also hear voices and that these voices not infrequently include spiritual or religious content. Psychological and interdisciplinary research has shed a revealing light on these experiences in recent years, so that we now know much more about the phenomenon of "hearing voices" than ever before. The present work considers biblical, historical, and scientific accounts of spiritual and mystical experiences of voice hearing in the Christian tradition in order to explore how some voices may be understood theologically as revelatory. It is proposed that in the incarnation, Christian faith finds both an understanding of what it is to be fully human (a theological anthropology), and God's perfect self-disclosure (revelation). Within such an understanding, revelatory voices represent a key point of interpersonal encounter between human beings and God.

The Evolution and Everyday Practice of Collective Patient Involvement in Europe Aug 20 2022 This timely study analyzes social, economic, political, provider, and patient factors shaping collective patient involvement in European health care from the postwar period to the present day. Examining representative countries England, the Netherlands, Germany, and Sweden, it documents the roles of providers and legislatures in facilitating consumer involvement, and the varied forms of patient input into hospital operations. These findings are compared and contrasted against the intent and ideals behind patient involvement to assess

the effectiveness of implementation policy, strengths and drawbacks of patient participation, and patient satisfaction and outcomes. The book's conclusions identify emerging forms of patient participation and predict the impact of health policy on the future of European collective patient involvement. Included in the coverage: · Patient involvement: who, what for, and in what way? · The Netherlands: the legislative process to collective patient involvement · England: formal means of public involvement—a continuous story of discontinuity · Germany: Joint Federal Committee—the “Little Legislator” · Sweden: reasons for a late emergence of patient involvement · Lessons to be learned from implementing patient involvement

The Evolution and Everyday Practice of Collective Patient Involvement in Europe will interest and inspire scholars and researchers in diverse fields, including social policy, sociology, political sciences, and nursing studies, as well as patient organizations, policymakers, and healthcare providers.

Partnerships for Public Health and Well-being May 17 2022

Written by a leading author, this text provides a much needed account of UK public health and well-being policies and considers their influence on practice. With an emphasis on the importance of inter-agency and inter-professional approaches, this text is vital reading for all students and practitioners of public health and well-being.

Citizens, Consumers and the NHS Mar 27 2023

Exploring the story of user involvement in the NHS over

the last 30 years, this fascinating new book provides an analysis of the conceptual terrain that underlies debates about public and patient involvement. It is essential reading for students in all health related disciplines for whom the user experience is key.

Dismantling the NHS? Feb 26 2023 An in-depth analysis of the NHS reforms ushered in by UK Coalition Government under the 2012 Health and Social Care Act. Essential reading for those studying the NHS, those who work in it, and those who seek to gain a better understanding of this key public service.

Speaking Out for Change Aug 28 2020

Black Women's Narratives of NHS Work-based Learning Oct 30 2020 This is an eight-scene drama portraying black women reliving their journey through higher education and work-based learning. Black women's voices are the focus, reflecting on the complexities and dynamics of institutional power, professional exploitation, silencing, subordination and non-transformative education. A black feminist standpoint theoretical approach with an autoethnographic presentation invites the reader into the camaraderie, emotions, tears and laughter of a cohort of mature black healthcare workers engaging in a foundation degree with a promise of promotion. The author captures the voices of the women, weaves in her own account and sets the stories in fictional locations. Using cultural sayings, black philosophy and black music in a creative way, this work offers a platform from which to start discussions on black

women's labour in the NHS.

Towards the emancipation of patients Nov 11 2021
Despite a policy focus on involving patients in health care and increasing patient autonomy, much covert coercion of patients takes place in everyday healthcare. This book, by a leading patient activist, examines for the first time how the patient movement, which works to improve the quality of healthcare, can actually be considered an emancipation movement when led by its radical elements. In this highly original book the author argues that radical patient groups and individual activists who repeatedly challenge or oppose some standards in healthcare, can be seen as working in the direction of freeing patients from coercion and from its associated injustice and inequality. Combining new academic theory with rich empirical evidence, the book explains how looking at healthcare from an emancipatory perspective could improve its quality as patients experience it. It will appeal to health professionals, managers, patient activists, policy makers and others concerned with the quality of healthcare.

The politics of health promotion May 05 2021
This book examines the quest to promote the health and vigour of individuals and populations in Denmark and England. Based on a detailed account of obesity control and mental recovery programs, the book shows that these interventions are supported by a form of optimistic vitalism that seems to have no political limitations.

Placing the Public in Public Health in Post-War Britain, 1948-2012 Mar 15 2022 This open access book explores the question of who or what 'the public' is within 'public health' in post-war Britain. Drawing on historical research on the place of the public in public health in Britain from the establishment of the National Health Service in 1948, the book presents a new perspective on the relationship between state and citizen. Focusing on health education, health surveys, heart disease and the development of vaccination policy and practice, the book establishes that 'the public' was not one thing but many. It considers how public health policy makers and practitioners imagined the public or publics. These publics were not mere constructions; they had agency and the ability to 'speak back' to public health. The nature of publicness changed during the latter half of the twentieth century, and this book argues that the relationship between the public and public health offers a powerful lens through which to examine such shifts.

Celebrate Me Jul 07 2021

ICGR 2023 6th International Conference on Gender Research Jun 25 2020

Practice Development in Community Nursing Jul 27 2020 'Practice Development in Community Nursing' describes what is meant by practice development, the theories underpinning practice development and brings together accounts of community nurses involved in practice development for those embarking on similar work. Examples are provided of the process or practice

development and the book also illustrates how it works with examples from practitioners, followed by a conclusion focusing on the future of practice development.

Globalisation, Markets and Healthcare Policy Jul 19 2022 Although the last two decades have seen the healthcare systems of most developed countries face pressure for major reform, the impact of this reform on the relationship between empowerment, consumerism and citizen's rights has received limited research attention. Globalisation, Markets and Healthcare Policy sets out to redress this imbalance. This book explores the extent to which globalisation and commercialisation relate to current and emerging health policies. It also looks at the implications for citizens, patients and social rights, as well as how policy making interacts with the interests of global and European trade and economic policies. Topics discussed include: How the impact of globalisation on health systems is apparent in the influence of international actors and European policies. How the impact of globalisation is mediated by national priorities and policies and is therefore reflected in diverse influences. How commercialisation of health is presented as benefiting citizens and patients but has the potential to undermine the aims and values inherent in health systems. How the role of citizens' interests, social rights, patient's rights and priorities of patient and public involvement need to be separated from commercialisation, choice and consumerism in

health care. Essential reading for policy makers and students of public policy, politics, law and health services, Globalisation, Markets and Healthcare Policy will also appeal to those interested in patient involvement international healthcare, international relations, trans-national organisations and the EU.

The Language of Patient Feedback Apr 04 2021 *The Language of Patient Feedback* provides a unique insight into a diverse range of issues related to healthcare. Through the comprehensive and detailed interrogation of 29 million words of online patient feedback on the NHS in England, as well as 11 million words of responses to the feedback from NHS providers, this book: Uses a combination of computer-assisted and human analysis (Corpus-Assisted Discourse Analysis) to examine the extent to which characteristics like age and gender result in different types of evaluation. Investigates why nurses, doctors, dentists and receptionists are associated with very distinct types of feedback. Demonstrates the ways that NHS staff respond to comments and what this reveals about underlying institutional ideologies and practices. Concludes with suggestions for key recommendations that the NHS could act upon to improve the overall level of care it provides, as well as reflecting on what patient evaluation can actually tell us. *The Language of Patient Feedback* is key reading for anyone undertaking research within corpus linguistics, discourse analysis and health communication.

The Brown Government Jan 21 2020 *The Brown*

Government provides an interim evaluation of Gordon Brown's Labour administration through identifying continuities and discontinuities with the Blair governments from 1997. By focusing on key ideas and areas of public policy it presents an analysis of the first 18 months of Brown's government. This book is notable for its topicality particularly for the discussions of the credit crunch, the British banking crises and the interconnectedness of these events with the global economic downturn. A study of Brown's handling of these crises in the economy is important as it is arguable that the present recession and credit crunch will reach unprecedented proportions and therefore define the character and content of British politics in the coming years. By conducting an examination of the Brown Government's public policy priorities one can begin to decipher its aims and values and, by so doing, begin to understand the next phase of the New Labour project. In this sense the book is a contribution to the ongoing study of contemporary British social democracy. This book was published as a special issue of Policy Studies.

Understanding and Using Health Experiences Jun 18 2022 Improving patient experience is a global priority for health policy-makers and care providers. This book critically examines the various ways in which people's experience of health and healthcare can be recorded, analysed and therefore improved.

Cultivating Compassion Jun 06 2021 This book explores how digital storytelling can catalyze change in

healthcare. Edited by the co-founders of the award-winning Patient Voices Programme, the authors discuss various applications for this technique; from using digital storytelling as a reflective process, to the use of digital stories in augmenting quantitative data.

Through six main sections this second edition covers areas including healthcare education, patient engagement, quality improvement and the use of digital storytelling research. The chapters illuminate how digital storytelling can lead to greater humanity, understanding and, ultimately, compassion. This collection will appeal to those involved in delivering, managing or receiving healthcare and healthcare education and research, as well as people interested in digital storytelling and participatory media.

Understanding health policy (Second edition) Feb 14 2022 In recent years the pace of reform in health policy and the NHS has been relentless. But how are policies formed and implemented? This fully updated edition of a bestselling book explores the processes and institutions that make health policy, examining what constitutes health policy, where power lies, and what changes could be made to improve the quality of health policy making. Drawing on original research by the author over many years, and a wide range of secondary sources, the book examines the role of various institutions in the formation and implementation of health policy. Unlike most standard texts, it considers the impact of devolution in the UK and the role of European and international institutions

and fills a need for an up-to-date overview of this fast-moving area. It features new case studies to illustrate how policy has evolved and developed in recent years. This new edition has been fully updated to reflect policies under the later years of New Labour and the Coalition government. Although written particularly with the needs of students and tutors in mind, this accessible textbook will also appeal to policy makers and practitioners in the health policy field.

Governing Post-War Britain Apr 16 2022 Glen O'Hara draws a compelling picture of Second World War Britain by investigating relations between people and government: the electorate's rising expectations and demands for universally-available social services, the increasing complexity of the new solutions to these needs, and mounting frustration with both among both governors and governed.

*Analysis and Debate in Social Policy, 2010 Nov 23 2022 Essential reading for academics and students in the field, *Social Policy Review 22: Analysis and debate in social policy, 2010* presents an up-to-date and diverse review of the best in social policy scholarship, including an assessment of Labour's social policy after three terms in office.*

Poems for a Pandemic: Voices from the front line of a global epidemic Apr 23 2020 A collection of brilliant poems written by people working on the frontline of the Covid-19 pandemic All revenues received by HarperCollins directly from sales of this ebook will be donated to NHS Charities Together for their Covid-19

appeal.

Celebrate Me Aug 08 2021

Making the patient-consumer Jan 25 2023 Over the last fifty years, British patients have been transformed into consumers. This book considers how and why the figure of the patient-consumer was brought into being, paying particular attention to the role played by patient organisations. *Making the patient-consumer* explores the development of patient-consumerism from the 1960s to 2010 in relation to seven key areas. Patient autonomy, representation, complaint, rights, information, voice and choice were all central to the making of the patient-consumer. These concepts were used initially by patient organisations, but by the 1990s the government had taken over as the main actor shaping ideas about patient-consumerism. This volume is the first empirical, historical account of a fundamental shift in modern British health policy and practice. The book will be of use to historians, public policy analysts and all those attempting to better understand the nature of contemporary healthcare.

High Quality Care for All Dec 20 2019 This review incorporates the views and visions of 2,000 clinicians and other health and social care professionals from every NHS region in England, and has been developed in discussion with patients, carers and the general public. The changes proposed are locally-led, patient-centred and clinically driven. Chapter 2 identifies the challenges facing the NHS in the 21st century: ever higher expectations; demand driven by demographics

as people live longer; health in an age of information and connectivity; the changing nature of disease; advances in treatment; a changing health workplace. Chapter 3 outlines the proposals to deliver high quality care for patients and the public, with an emphasis on helping people to stay healthy, empowering patients, providing the most effective treatments, and keeping patients as safe as possible in healthcare environments. The importance of quality in all aspects of the NHS is reinforced in chapter 4, and must be understood from the perspective of the patient's safety, experience in care received and the effectiveness of that care. Best practice will be widely promoted, with a central role for the National Institute for Health and Clinical Excellence (NICE) in expanding national standards. This will bring clarity to the high standards expected and quality performance will be measured and published. The review outlines the need to put frontline staff in control of this drive for quality (chapter 5), with greater freedom to use their expertise and skill and decision-making to find innovative ways to improve care for patients. Clinical and managerial leadership skills at the local level need further development, and all levels of staff will receive support through education and training (chapter 6). The review recommends the introduction of an NHS Constitution (chapter 7). The final chapter sets out the means of implementation.

Digital Storytelling Mar 03 2021 This edited collection brings together academics and practitioners to explore

the uses of Digital Storytelling, which places the greatest possible emphasis on the voice of the storyteller. Case studies are used as a platform to investigate questions of concept, theory and practice, and to shine an interrogative light on this emergent form of participatory media. The collection examines the creative and academic roots of Digital Storytelling before drawing on a range of international examples to consider the way in which the practice has established itself and evolved in different settings across the world.

Equity and excellence: Mar 23 2020 Equity and Excellence : Liberating the NHS: Presented to Parliament by the Secretary of State for Health by Command of Her Majesty

Stories of Dignity within Healthcare: Research, narratives and theories Jan 01 2021 Dignity is fundamental to every single person's life and history; and every interaction with another human being can potentially influence a person's sense of identity and self-esteem. In recent years, there has been a growing awareness of the importance of 'dignity in care'. When healthcare organisations and individuals prioritise dignity, service users, carers and staff are treated with respect, compassion and understanding, and safe, good-quality healthcare services are delivered. In contrast, when dignity and respect are neglected or violated, people experience poor-quality care and may even suffer neglect and abuse. For all these reasons, it is clearly vital that all healthcare workers have a thorough understanding of dignity and how to place it

at the centre of all their activities. In this helpful and thought-provoking book, the contributors offer an overview of current research on dignity-preserving care, highlighting practical and ethical considerations in various healthcare settings. Section I introduces some key dignity theories, demonstrating how the use of narrative can offer insight and practical solutions for the delivery of high-quality care. Section II introduces actual stories from diverse settings and perspectives, enabling the reader to engage with core elements of dignity while highlighting how dignity can be preserved – even in very challenging practice situations. Critical thinking activities are also provided to encourage deep reflection and learning. This book will support students of nursing and allied healthcare professions, as well as healthcare professionals working in diverse practice settings, to reflect upon and enhance the quality of their care. Contents include:

- Foreword: old and new philosophical angles on dignity in care*
- Preface: the necessity of dignity in healthcare*
- Understanding dignity: a complex concept at the heart of healthcare*
- Dignity and narrative: moral intuitions and contested claims*
- Dignity in dementia care*
- Dignity, protected by caring in care*
- Storytelling as a dignity-preserving practice in palliative care*
- Reintegrating spirituality and dignity in nursing and healthcare: a relational model of practice*
- The service provider and care perspective*
- Let us not forget the dignity of the professional caregiver: the necessity of dignity preservation within the therapeutic context*
- Dignity in*

suffering: a theological perspective • Learning dignity by involvement • Dignity in cancer care: a discussion based on three narratives written by nurses • A story of facilitators' experiences of the Excellence in Practice Accreditation Scheme and its influence on quality, dignity and respect • Afterword: what gets in the way of dignity, and why you must not let it

Overdue Feb 20 2020 Amity Reed became a midwife to serve women, but the reality of working in overstretched and underfunded NHS maternity services soon shattered her illusions. She's not alone - for every 30 midwives that train, 29 will leave the profession. Overdue is both the devastating personal story behind the statistics, and a call for change in the NHS. Real-life stories capture the moments at the heart of midwifery: life, death, birth, tragedy and joy, and are embedded in a clear-sighted examination of what is working and what isn't in maternity services. The result is a book that asks - and tries to answer - questions that are at the heart of many people's working lives: how can we follow our calling, provide for our families and keep ourselves healthy, if the workplace and its systems are working against us?

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