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Access to Health Care in America Mar 28 2023 Americans are accustomed to anecdotal evidence of the health care crisis. Yet, personal or local stories do not provide a comprehensive nationwide picture of our access to health care. Now, this book offers the long-awaited health equivalent of national economic indicators. This useful volume defines a set of national objectives and identifies indicatorsâ€”measures of utilization and outcomeâ€”that can "sense" when and where problems occur in accessing specific health care services. Using the indicators, the committee presents significant conclusions about the situation today, examining the relationships between access to care and factors such as income, race, ethnic origin, and location. The committee offers recommendations to federal, state, and local agencies for improving data collection and monitoring. This highly readable and well-organized volume will be essential for policymakers, public health officials, insurance companies, hospitals, physicians and nurses, and interested individuals.

The Price We Pay Jan 02 2021 New York Times bestseller Business Book of the Year--Association of Business Journalists From the New York Times bestselling author comes an eye-opening, urgent look at America's broken health care system--and the people who are saving it--now with a new Afterword by the author. "A must-read for every American." --Steve Forbes, editor-in-chief, FORBES One in five Americans now has medical debt in collections and rising health care costs today threaten every small business in America. Dr. Makary, one of the nation's leading health care experts, travels across America and details why health care has become a bubble. Drawing from on-the-ground stories, his research, and his own experience, The Price We Pay paints a vivid picture of the business of medicine and its elusive money games in need of a serious shake-up. Dr. Makary shows how so much of health care spending goes to things that have nothing to do with health and what you can do about it. Dr. Makary challenges the medical establishment to remember medicine's noble heritage of caring for people when they are vulnerable. The Price We Pay offers a road map for everyday Americans and business leaders to get a better deal on their health care, and profiles the disruptors who are innovating medical care. The movement to restore medicine to its mission, Makary argues, is alive and well--a mission that can rebuild the public trust and save our country from the crushing cost of health care.

Best Care Anywhere Oct 11 2021 "An outstanding book . . . documents how the VA's system of integrative care outperforms the models used by private insurers." --USW Blog (United Steelworkers) NEW EDITION, REVISED AND UPDATED Phillip Longman tells the amazing story of the turnaround of the

Department of Veterans Affairs health-care system from a dysfunctional, scandal-prone bureaucracy into the benchmark for high-quality medicine in the United States. Best Care Anywhere shows that vast swaths of what we think we know about health, health care, and medical economics are just plain wrong. And the book demonstrates how this extraordinarily cost-effective model, which has proven to be highly popular with veterans, can be made available to everyone. New to this edition is an analysis of how the shortcomings of both so-called Obamacare and Republican plans to privatize Medicare reinforce the need for applying the lessons of the VA. Also included are completely updated statistics and research, as well as examples of how the private sector is already beginning to learn from the VA's example. "Among the most important social policy books published in the last decade." —Ezra Klein, *The Washington Post* "Read Best Care Anywhere not just to learn about one of our public health agencies that is a global star in terms of cost effective, evidence-based results, but also to learn how your own health care process can be improved by adopting the Veterans Health Administration's methodology for transparency and patient-centered care." —*New York Journal of Books*

Inevitable Incompetence Dec 21 2019 We have two choices. We can follow the delusion of "universal health care" or we can accept a market approach to health care. Putting patients in charge of their medical care is a market approach. It guarantees competence, at least. Universal health care is sickness care administered by politicians, bureaucrats, CEOs and other proven incompetents. None of these "medicrats" knows how medicine is practiced. All these administrators are driven by politics and economics. Excellence is destroyed in the initial stages of what is called "single payer" health care. The destruction of competence follows the destruction of excellence. Medicine was practiced. Medicine was a lifelong learning experience. Medicine was integrated. That was only yesterday. The present bureaucratized, fragmented and disintegrated program called "medical care" bears little resemblance to the practice of medicine. Today's medical care is dysfunctional. *Inevitable Incompetence* will detail the growing danger and outrageous expenses in medical care. *Inevitable Incompetence* will provide an understanding of the methods needed to alter the relentless course of rising expenditures and increasing deaths and injuries in the current world of "medical care." *Inevitable Incompetence* will outline the process required to return to excellence. ---

Delivering Health Care in America Sep 22 2022 *Delivering Health Care in America*, Sixth Edition is the most current and comprehensive overview of the basic structures and operations of the U.S. health system—from its historical origins and resources, to its individual services, cost, and quality. Using a unique "systems" approach, the text brings together an extraordinary breadth of information into a highly accessible, easy-to-read resource that clarifies the complexities of health care organization and finance while presenting a solid overview of how the various components fit together. While the book maintains its basic structure and layout, the Sixth Edition is nonetheless the most substantive revision ever of this unique text. Because of its far-reaching scope, different aspects of the Affordable Care Act (ACA) are woven throughout all 14 chapters. The reader will find a gradual unfolding of this complex and cumbersome law so it can be slowly digested. Additionally, as U.S. health care can no longer remain isolated from globalization, the authors have added new global perspectives, which the readers will encounter in several chapters. Key Features: - Comprehensive coverage of the ACA and its impact on each aspect of the U.S. health care system woven throughout the book - New "ACA Takeaway" section in each chapter as well as a new Topical Reference Guide to the ACA at the front of the book - Updated tables and figures, current research findings, data from the 2010 census, updates on Healthy People 2020, and more - Detailed coverage of the U.S. health care system in straightforward, reader-friendly language that is appropriate for graduate and undergraduate courses alike

Crossing the Quality Chasm Apr 17 2022 Second in a series of publications from the Institute of Medicine's Quality of Health Care in America project Today's health care providers have more research findings and more technology available to them than ever before. Yet recent reports have raised serious doubts about the quality of health care in America. *Crossing the Quality Chasm* makes an urgent call for fundamental change to close the quality gap. This book recommends a sweeping redesign of the American health care system and provides overarching principles for specific direction for policymakers, health care leaders, clinicians, regulators, purchasers, and others. In this comprehensive volume the committee offers: A set of performance expectations for the 21st century health care system. A set of 10 new rules to guide patient-clinician relationships. A suggested organizing framework to better align the incentives

inherent in payment and accountability with improvements in quality. Key steps to promote evidence-based practice and strengthen clinical information systems. Analyzing health care organizations as complex systems, Crossing the Quality Chasm also documents the causes of the quality gap, identifies current practices that impede quality care, and explores how systems approaches can be used to implement change.

America's Health Care Crisis Solved Jun 26 2020 America's Health Care Crisis Solved highlights the major pitfalls of our current health care system and shows why, without changes, health care costs will soon demolish the American economy as well as the opportunity to receive quality care. However, contrary to the increasingly popular idea of a government health plan, the alternative presented by authors J. Patrick Rooney and Dan Perrin brings the self-interest of you, the American consumer, into the equation.

Global Health and Volunteering Beyond Borders May 06 2021 Global Health and Volunteering: A Guide for Healthcare Professionals is designed to educate volunteers to be effective partners in delivering medical services locally and globally. Healthcare professionals are increasingly interested in global health and volunteering in areas of acute need. The biggest challenge to health in many locales is the inability to access the health care system. When people do connect with medical services, medications and surgical opportunities for chronic disease (i.e. glaucoma, diabetes, or hypertension) are often not affordable or cannot be sustained for a long period of time. The contributions in this book focus on a respectful dialog with local people and a willingness to learn from new experiences on the part of the volunteer. Skills transfer from visiting personnel to local providers is featured as a means to enhance healthcare sustainability. An appreciation of differing cultures, an understanding of the local economic conditions and challenges, and strategies for collaborating with the existing medical establishment are foundations of successful volunteer experiences as highlighted in this book. Dimensions of global health such as professionalism, religious beliefs, ethical dilemmas, traditional medicine, and alternative strategies for service are addressed by experts. Written and edited by leaders in the field, many of whom have more than two decades of experience volunteering abroad, Global Health and Volunteering: A Guide for Healthcare Professionals imparts lessons learned to help the reader avoid initial mistakes, while making the global health commitment stronger.

Unaccountable Jun 07 2021 A co-developer of the medical care list outlined in Atul Gawande's best-selling The Checklist Manifesto presents an urgent call for action that advocates more transparent, democratic and safer healthcare practices to keep patients better informed and hold poor-performing doctors and flawed systems accountable.

An American Sickness Dec 25 2022 A New York Times bestseller/Washington Post Notable Book of 2017/NPR Best Books of 2017/Wall Street Journal Best Books of 2017 "This book will serve as the definitive guide to the past and future of health care in America."—Siddhartha Mukherjee, Pulitzer Prize-winning author of The Emperor of All Maladies and The Gene At a moment of drastic political upheaval, An American Sickness is a shocking investigation into our dysfunctional healthcare system - and offers practical solutions to its myriad problems. In these troubled times, perhaps no institution has unraveled more quickly and more completely than American medicine. In only a few decades, the medical system has been overrun by organizations seeking to exploit for profit the trust that vulnerable and sick Americans place in their healthcare. Our politicians have proven themselves either unwilling or incapable of reining in the increasingly outrageous costs faced by patients, and market-based solutions only seem to funnel larger and larger sums of our money into the hands of corporations. Impossibly high insurance premiums and inexplicably large bills have become facts of life; fatalism has set in. Very quickly Americans have been made to accept paying more for less. How did things get so bad so fast? Breaking down this monolithic business into the individual industries—the hospitals, doctors, insurance companies, and drug manufacturers—that together constitute our healthcare system, Rosenthal exposes the recent evolution of American medicine as never before. How did healthcare, the caring endeavor, become healthcare, the highly profitable industry? Hospital systems, which are managed by business executives, behave like predatory lenders, hounding patients and seizing their homes. Research charities are in bed with big pharmaceutical companies, which surreptitiously profit from the donations made by working people. Patients receive bills in code, from entrepreneurial doctors they never even saw. The system is in tatters, but we can fight back. Dr. Elisabeth Rosenthal doesn't just explain the symptoms, she diagnoses and

treats the disease itself. In clear and practical terms, she spells out exactly how to decode medical doublespeak, avoid the pitfalls of the pharmaceuticals racket, and get the care you and your family deserve. She takes you inside the doctor-patient relationship and to hospital C-suites, explaining step-by-step the workings of a system badly lacking transparency. This is about what we can do, as individual patients, both to navigate the maze that is American healthcare and also to demand far-reaching reform. **An American Sickness** is the frontline defense against a healthcare system that no longer has our well-being at heart. Care Without Coverage Feb 27 2023 Many Americans believe that people who lack health insurance somehow get the care they really need. *Care Without Coverage* examines the real consequences for adults who lack health insurance. The study presents findings in the areas of prevention and screening, cancer, chronic illness, hospital-based care, and general health status. The committee looked at the consequences of being uninsured for people suffering from cancer, diabetes, HIV infection and AIDS, heart and kidney disease, mental illness, traumatic injuries, and heart attacks. It focused on the roughly 30 million-one in seven-working-age Americans without health insurance. This group does not include the population over 65 that is covered by Medicare or the nearly 10 million children who are uninsured in this country. The main findings of the report are that working-age Americans without health insurance are more likely to receive too little medical care and receive it too late; be sicker and die sooner; and receive poorer care when they are in the hospital, even for acute situations like a motor vehicle crash.

Transforming Health Care Mar 04 2021 For decades, the manufacturing industry has employed the Toyota Production System — the most powerful production method in the world — to reduce waste, improve quality, reduce defects and increase worker productivity. In 2001, Virginia Mason Medical Center, an integrated healthcare delivery system in Seattle, Washington set out to achieve its compelling vision to become The Quality Leader and to fulfill that vision, adopted the Toyota Production System as its management method. Winner of a Shingo Research and Professional Publication Award! *Transforming Health Care: Virginia Mason Medical Center's Pursuit of the Perfect Patient Experience* takes you on the journey of Virginia Mason Medical Center's pursuit of the perfect patient experience through the application of lean principles, tools, and methodology. The results speak for themselves, including: An innovative patient safety alert system Reduction in professional liability insurance expenses Foundational changes that make it possible for nurses to spend 90% of their time with patients A computerized module that sorts through electronic medical charts and automatically identifies when disease management and preventative testing due Over the last several years Virginia Mason has become internationally known for its journey towards perfection by applying the Toyota Production System to healthcare. The book takes readers step by step through Virginia Mason's journey as it seeks to provide perfection to its customer – the patient. This book shows you how you use this system to transform your own organization.

Corporatizing American Health Care May 26 2020 Breaking down the complex ABCs of health care to reveal the unscrupulous practices of the health care industry, *Corporatizing American Health Care* is perfect for both students and general readers who want to understand the changes in our system from the perspective of an actual doctor.

The Health Care Dilemma Aug 09 2021 The patient case studies collected in this book provide first-hand accounts of health care delivery in multiple settings in a variety of national and local systems. These accounts, focusing on real experiences and real patients, transcend the rhetoric of political debate about health care delivery. The cases offer lessons for how we might draw on the virtues of other health care systems, understand strengths and shortcomings in our current system, and work toward potential improvements. --

Finding What Works in Health Care Aug 21 2022 Healthcare decision makers in search of reliable information that compares health interventions increasingly turn to systematic reviews for the best summary of the evidence. Systematic reviews identify, select, assess, and synthesize the findings of similar but separate studies, and can help clarify what is known and not known about the potential benefits and harms of drugs, devices, and other healthcare services. Systematic reviews can be helpful for clinicians who want to integrate research findings into their daily practices, for patients to make well-informed choices about their own care, for professional medical societies and other organizations that develop clinical practice guidelines. Too often systematic reviews are of uncertain or

poor quality. There are no universally accepted standards for developing systematic reviews leading to variability in how conflicts of interest and biases are handled, how evidence is appraised, and the overall scientific rigor of the process. In *Finding What Works in Health Care* the Institute of Medicine (IOM) recommends 21 standards for developing high-quality systematic reviews of comparative effectiveness research. The standards address the entire systematic review process from the initial steps of formulating the topic and building the review team to producing a detailed final report that synthesizes what the evidence shows and where knowledge gaps remain. *Finding What Works in Health Care* also proposes a framework for improving the quality of the science underpinning systematic reviews. This book will serve as a vital resource for both sponsors and producers of systematic reviews of comparative effectiveness research.

The Patient Centered Value System Dec 13 2021 Imagine: You are a hospital Chief Executive Officer, Chief Financial Officer, medical or nursing director, patient safety specialist, quality improvement professional, or a doctor or nurse on the front lines of patient care. Every day you're aware that patients and families should be more engaged in their care so they would fare better both in the hospital and after discharge; their care could be safer and more seamlessly coordinated; patients should be ready for discharge sooner and readmitted less often; your bottom line stronger; your staff more fulfilled. You enter into new payment models such as bundling with an uneasy awareness that your organization is at risk because you don't know what the care you deliver actually costs. Like most healthcare leaders, you are also still searching for a way to deliver care that will help you to achieve the Triple Aim: care that leads to improved clinical outcomes, better patient and family care experiences, and reduced costs. Sound familiar? If so, then it's time to read *The Patient Centered Value System: Transforming Healthcare through Co-Design*. This book explains how to introduce the Patient Centered Value System in your organization to go from the current state to the ideal. The Patient Centered Value System is a three-part approach to co-designing improvements in healthcare delivery—collaborating with patients, families, and frontline providers to design the ideal state of care after listening to their wants and needs. Central to the Patient Centered Value System is seeing every care experience through the eyes of patients and families. The Patient Centered Value System is a process and performance improvement technique that consists of 1) Shadowing, 2) the Patient and Family Centered Care Methodology, and 3) Time-Driven Activity-Based Costing. Shadowing is the essential tool in the Patient Centered Value System that helps you to see every care experience from the point of view of patients and families and enables you to calculate the true costs of healthcare over the full cycle of care. Fundamental to the Patient Centered Value System is the building of teams to take you from the current state of care delivery to the ideal. Healthcare transformation depends not on individual providers working to fix broken systems, but on teams of providers working together while breaking down silos. The results of using the Patient Centered Value System are patients and families who are actively engaged in their care, which also improves their outcomes; providers who see the care experience from the patient's and family's point of view and co-design care delivery as a result; the tight integration of clinical and financial performance; and the realization of the Triple Aim.

Priority Areas for National Action Sep 29 2020 A new release in the Quality Chasm Series, *Priority Areas for National Action* recommends a set of 20 priority areas that the U.S. Department of Health and Human Services and other groups in the public and private sectors should focus on to improve the quality of health care delivered to all Americans. The priority areas selected represent the entire spectrum of health care from preventive care to end of life care. They also touch on all age groups, health care settings and health care providers. Collective action in these areas could help transform the entire health care system. In addition, the report identifies criteria and delineates a process that DHHS may adopt to determine future priority areas.

Advanced Performance Improvement in Health Care: Principles and Methods Feb 15 2022 This book explores the many recent advances in the application of quality improvement approaches in the healthcare industry. It includes a discussion of the underlying forces for change in healthcare organizations, issues relating to statistical analysis and management of healthcare information, as well as comprehensive sections on lean and six sigma applications in health care. This text is excellent as a stand alone text or as a supplement to the first text by Lighter and Fair, *Quality Management in Health Care*, which offers an introduction to the basics of quality improvement for healthcare professionals.

The Healthcare Imperative May 18 2022 The United States has the highest per capita spending on health care of any industrialized nation but continually lags behind other nations in health care outcomes including life expectancy and infant mortality. National health expenditures are projected to exceed \$2.5 trillion in 2009. Given healthcare's direct impact on the economy, there is a critical need to control health care spending. According to *The Health Imperative: Lowering Costs and Improving Outcomes*, the costs of health care have strained the federal budget, and negatively affected state governments, the private sector and individuals. Healthcare expenditures have restricted the ability of state and local governments to fund other priorities and have contributed to slowing growth in wages and jobs in the private sector. Moreover, the number of uninsured has risen from 45.7 million in 2007 to 46.3 million in 2008. *The Health Imperative: Lowering Costs and Improving Outcomes* identifies a number of factors driving expenditure growth including scientific uncertainty, perverse economic and practice incentives, system fragmentation, lack of patient involvement, and under-investment in population health. Experts discussed key levers for catalyzing transformation of the delivery system. A few included streamlined health insurance regulation, administrative simplification and clarification and quality and consistency in treatment. The book is an excellent guide for policymakers at all levels of government, as well as private sector healthcare workers.

HQ Solutions Jan 14 2022 For comprehensive guidance on creating quality structures that support patient/provider collaboration, cost-effective solutions, and safe, efficient care, get the fully updated *HQ Solutions*, an official publication of the National Association for Healthcare Quality (NAHQ). Written by HQ experts and applicable to all practice settings, this essential resource offers healthcare quality professionals the theoretical and practical basis for safe, reliable, cost-effective care, including the use of state-of-the-art tools for measuring, monitoring, selecting, and managing data. Invaluable for preparing for the Certified Professional in Healthcare Quality® (CPHQ) certification exam, this is an optimal healthcare quality professional's resource. Create a safer, more efficient care environment, with proven quality improvement practices ... NEW quality and safety tools and techniques adaptable to any care setting NEW and updated content on recent changes in U.S. healthcare quality requirements, legislation, and reform NEW content on core skills and methods of organizational leadership, patient safety, performance and process improvement, and health data analytics Key resource for HQ principles and practices—vital for healthcare quality professionals including nurses, instructors, researchers, consultants, and clinicians in all practice settings, including home care, hospices, skilled nursing facilities, rehab, and ambulatory care, as well as healthcare organizations, healthcare boards, and government agencies Organizational Leadership Leadership fundamentals and principles, quality and safety infrastructure, strategic planning, and change management Real-life scenarios solved with proven leadership formulas and evidence-based solutions Performance measures, key performance and quality indicators, and performance improvement models Accreditation, Regulation, and Continuous Readiness Impact of regulations on healthcare quality and safety Continuous readiness activities Organizational assessment, survey procedures, and more Health Data Analytics Foundations of a solid data management system Tools, approaches, and application of data management systems, data collection, interpretation, and reporting Analysis tools and basic statistical techniques and methods Patient Safety Practical tools for safety assessment, planning, implementation, and evaluation Components of a safety culture Effective risk management strategies Performance, Safety, and Process Improvement Key principles and practices Critical pathways, effective team building, decision support, benchmarking IOM imperatives, analysis and interpretation of data, decision-support tools, and more

To Err Is Human Mar 16 2022 Experts estimate that as many as 98,000 people die in any given year from medical errors that occur in hospitals. That's more than die from motor vehicle accidents, breast cancer, or AIDS—three causes that receive far more public attention. Indeed, more people die annually from medication errors than from workplace injuries. Add the financial cost to the human tragedy, and medical error easily rises to the top ranks of urgent, widespread public problems. *To Err Is Human* breaks the silence that has surrounded medical errors and their consequence—but not by pointing fingers at caring health care professionals who make honest mistakes. After all, to err is human. Instead, this book sets forth a national agenda—with state and local implications—for reducing medical errors and improving patient safety through the design of a safer health system. This volume reveals the often startling

statistics of medical error and the disparity between the incidence of error and public perception of it, given many patients' expectations that the medical profession always performs perfectly. A careful examination is made of how the surrounding forces of legislation, regulation, and market activity influence the quality of care provided by health care organizations and then looks at their handling of medical mistakes. Using a detailed case study, the book reviews the current understanding of why these mistakes happen. A key theme is that legitimate liability concerns discourage reporting of errorsâ€"which begs the question, "How can we learn from our mistakes?" Balancing regulatory versus market-based initiatives and public versus private efforts, the Institute of Medicine presents wide-ranging recommendations for improving patient safety, in the areas of leadership, improved data collection and analysis, and development of effective systems at the level of direct patient care. To Err Is Human asserts that the problem is not bad people in health careâ€"it is that good people are working in bad systems that need to be made safer. Comprehensive and straightforward, this book offers a clear prescription for raising the level of patient safety in American health care. It also explains how patients themselves can influence the quality of care that they receive once they check into the hospital. This book will be vitally important to federal, state, and local health policy makers and regulators, health professional licensing officials, hospital administrators, medical educators and students, health caregivers, health journalists, patient advocatesâ€"as well as patients themselves. First in a series of publications from the Quality of Health Care in America, a project initiated by the Institute of Medicine

The Future of the Public's Health in the 21st Century Apr 29 2023 The anthrax incidents following the 9/11 terrorist attacks put the spotlight on the nation's public health agencies, placing it under an unprecedented scrutiny that added new dimensions to the complex issues considered in this report. The Future of the Public's Health in the 21st Century reaffirms the vision of Healthy People 2010, and outlines a systems approach to assuring the nation's health in practice, research, and policy. This approach focuses on joining the unique resources and perspectives of diverse sectors and entities and challenges these groups to work in a concerted, strategic way to promote and protect the public's health. Focusing on diverse partnerships as the framework for public health, the book discusses: The need for a shift from an individual to a population-based approach in practice, research, policy, and community engagement. The status of the governmental public health infrastructure and what needs to be improved, including its interface with the health care delivery system. The roles nongovernment actors, such as academia, business, local communities and the media can play in creating a healthy nation. Providing an accessible analysis, this book will be important to public health policy-makers and practitioners, business and community leaders, health advocates, educators and journalists.

Health Informatics: An Interdisciplinary Approach In Healthcare Management Mar 24 2020 Technology is seminal to the progress of any country. It helps to catalyze efficiency in the provision of better production and services. It is the major enabler of social change and development in the world. One of the major developments which had profound impact on the economic growth pattern in the world in the new millennium has been the strides in the domain of health care system. The world has observed significant growth of applications in diverting areas of Health Informatics. This technology has drastically changed the working of today's health care delivery by increasing efficiency and effectiveness over the past decades. Now Health Informatics permeates nearly every aspect of health operations and communications. It is being used over the globe by all the health organizations of developed and developing countries for performance improvements.

Improving Diagnosis in Health Care Oct 23 2022 Getting the right diagnosis is a key aspect of health care - it provides an explanation of a patient's health problem and informs subsequent health care decisions. The diagnostic process is a complex, collaborative activity that involves clinical reasoning and information gathering to determine a patient's health problem. According to Improving Diagnosis in Health Care, diagnostic errors-inaccurate or delayed diagnoses-persist throughout all settings of care and continue to harm an unacceptable number of patients. It is likely that most people will experience at least one diagnostic error in their lifetime, sometimes with devastating consequences. Diagnostic errors may cause harm to patients by preventing or delaying appropriate treatment, providing unnecessary or harmful treatment, or resulting in psychological or financial repercussions. The committee concluded that improving the diagnostic process is not only possible, but also represents a moral, professional, and public health imperative. Improving Diagnosis in Health

Care, a continuation of the landmark Institute of Medicine reports *To Err Is Human* (2000) and *Crossing the Quality Chasm* (2001), finds that diagnosis-and, in particular, the occurrence of diagnostic errorsâ€”has been largely unappreciated in efforts to improve the quality and safety of health care. Without a dedicated focus on improving diagnosis, diagnostic errors will likely worsen as the delivery of health care and the diagnostic process continue to increase in complexity. Just as the diagnostic process is a collaborative activity, improving diagnosis will require collaboration and a widespread commitment to change among health care professionals, health care organizations, patients and their families, researchers, and policy makers. The recommendations of *Improving Diagnosis in Health Care* contribute to the growing momentum for change in this crucial area of health care quality and safety.

Health Care Off the Books Jul 08 2021 Millions of low-income African Americans in the United States lack access to health care. How do they treat their health care problems? In *Health Care Off the Books*, Danielle T. Raudenbush provides an answer that challenges public perceptions and prior scholarly work. Informed by three and a half years of fieldwork in a public housing development, Raudenbush shows how residents who face obstacles to health care gain access to pharmaceutical drugs, medical equipment, physician reference manuals, and insurance cards by mobilizing social networks that include not only their neighbors but also local physicians. However, membership in these social networks is not universal, and some residents are forced to turn to a robust street market to obtain medicine. For others, health problems simply go untreated. Raudenbush reconceptualizes U.S. health care as a formal-informal hybrid system and explains why many residents who do have access to health services also turn to informal strategies to treat their health problems. While the practices described in the book may at times be beneficial to people's health, they also have the potential to do serious harm. By understanding this hybrid system, we can evaluate its effects and gain new insight into the sources of social and racial disparities in health outcomes.

Health-Care Utilization as a Proxy in Disability Determination Jan 26 2023 The Social Security Administration (SSA) administers two programs that provide benefits based on disability: the Social Security Disability Insurance (SSDI) program and the Supplemental Security Income (SSI) program. This report analyzes health care utilizations as they relate to impairment severity and SSA's definition of disability. *Health Care Utilization as a Proxy in Disability Determination* identifies types of utilizations that might be good proxies for "listing-level" severity; that is, what represents an impairment, or combination of impairments, that are severe enough to prevent a person from doing any gainful activity, regardless of age, education, or work experience.

Understanding Racial and Ethnic Differences in Health in Late Life Jul 20 2022 As the population of older Americans grows, it is becoming more racially and ethnically diverse. Differences in health by racial and ethnic status could be increasingly consequential for health policy and programs. Such differences are not simply a matter of education or ability to pay for health care. For instance, Asian Americans and Hispanics appear to be in better health, on a number of indicators, than White Americans, despite, on average, lower socioeconomic status. The reasons are complex, including possible roles for such factors as selective migration, risk behaviors, exposure to various stressors, patient attitudes, and geographic variation in health care. This volume, produced by a multidisciplinary panel, considers such possible explanations for racial and ethnic health differentials within an integrated framework. It provides a concise summary of available research and lays out a research agenda to address the many uncertainties in current knowledge. It recommends, for instance, looking at health differentials across the life course and deciphering the links between factors presumably producing differentials and biopsychosocial mechanisms that lead to impaired health.

Design That Cares Jul 28 2020 *Design That Cares: Planning Health Facilities for Patients and Visitors*, 3rd Edition is the award-winning, essential textbook and guide for understanding and achieving customer-focused, evidence-based health care design excellence. This updated third edition includes new information about how all aspects of health facility design – site planning, architecture, interiors, product design, graphic design, and others - can meet the needs and reflect the preferences of customers: patients, family and visitors, as well as staff. The book takes readers on a journey through a typical health facility and discusses, in detail, at each stop along the way, how design can demonstrate care both for and about patients and visitors. *Design that Cares* provides the definitive roadmap to improving customer experience by design.

The Affordable Care Act Nov 12 2021 The Patient Protection and Affordable Care Act (ACA) was designed to increase health insurance quality and affordability, lower the uninsured rate by expanding insurance coverage, and reduce the costs of healthcare overall. Along with sweeping change came sweeping criticisms and issues. This book explores the pros and cons of the Affordable Care Act, and explains who benefits from the ACA. Readers will learn how the economy is affected by the ACA, and the impact of the ACA rollout.

Health Disparities Apr 24 2020 This uniquely accessible volume challenges professionals to understand—and help correct—health disparities, both at the patient level and in their larger social contexts. Dedicated to eradicating this ongoing injustice, contributors focus on marginalized populations, the role of healthcare systems in perpetuating inequities, the need for deeper engagement and listening by professionals, and the need for advocacy within professional education and the political/policy arena. The compelling case narratives at the core of the book illustrate the interrelated biopsychosocial components of patients' health problems and the gradations of learning needed for practitioners to address them effectively. The book's tools for developing a health disparities curriculum include a selection of workshop exercises, facilitator resources, and a brief guide to writing effective case narratives. A sampling of the narratives: "Finding the Person in Patient-Centered Health Care" (race/ethnicity/culture). "The Annual Big Girl / Big Boy Exchange" (gender). "Just Give Me Narcan and Let Me Go" (poverty/addiction). "Everyone Called Him Crazy" (immigration). "Adrift in the System" (disability). "Aging out of Pediatrics" (mental illness and stigma). "Time to Leave" (LGBT) A work of profound compassion, *Health Disparities* will be of considerable interest to researchers and practitioners interested in public health, population health, health disparities, and related fields such as sociology, social work, and narrative medicine. Its wealth of educational features also makes it a quality training text. "I was impressed when I read *Health Disparities: Weaving a New Understanding through Case Narratives*. As a patient who has experienced unpleasant situations in health care, I was moved to see that it was emotional and personal for the writers. The book confirms for me that the time is now for change to take place in our health care systems. I see this book as a light that can shine bright in the darkest places of health care. The editors have assembled a powerful book that provides all health professionals with specific steps they can take towards addressing and then eventually eliminating health disparities. A few steps that I really connected with were improving critical awareness, delivering quality care, listening and empathizing with patients and families, and advocating for changes. I recommend that anyone interested in working to improve health care obtain a copy of this book—it's filled with useful information that every medical professional should know. The book reminds me of a quote by Wayne Dyer, 'When you change the way you look at things, the things you look at change.'" -Delores Collins, Founder and Executive Director, A Vision of Change Incorporated, Certified Community Health Worker. Founder of The Greater Cleveland Community Health Workers Association.

Operations Research and Health Care Aug 29 2020 In both rich and poor nations, public resources for health care are inadequate to meet demand. Policy makers and health care providers must determine how to provide the most effective health care to citizens using the limited resources that are available. This chapter describes current and future challenges in the delivery of health care, and outlines the role that operations research (OR) models can play in helping to solve those problems. The chapter concludes with an overview of this book – its intended audience, the areas covered, and a description of the subsequent chapters. **KEY WORDS** Health care delivery, Health care planning **HEALTH CARE DELIVERY: PROBLEMS AND CHALLENGES** 3 1.1 **WORLDWIDE HEALTH: THE PAST 50 YEARS** Human health has improved significantly in the last 50 years. In 1950, global life expectancy was 46 years [1]. That figure rose to 61 years by 1980 and to 67 years by 1998 [2]. Much of these gains occurred in low- and middle-income countries, and were due in large part to improved nutrition and sanitation, medical innovations, and improvements in public health infrastructure.

Web Mobile-Based Applications for Healthcare Management Apr 05 2021 "This book addresses the difficult task of managing admissions and waiting lists while ensuring quick and convincing response to unanticipated changes of the clinical needs. It tackles the limitations of traditional systems, taking into consideration the dynamic nature of clinical needs, scarce resources, alternative strategies, and customer satisfaction in an environment that imposes unexpected deviation from planned activities"--Provided by publisher.

Knowledge Translation in Health Care Jan 22 2020 Health care systems worldwide are faced with the challenge of improving the quality of care. Providing evidence from health research is necessary but not sufficient for the provision of optimal care and so knowledge translation (KT), the scientific study of methods for closing the knowledge-to-action gap and of the barriers and facilitators inherent in the process, is gaining significance. Knowledge Translation in Health Care explains how to use research findings to improve health care in real life, everyday situations. The authors define and describe knowledge translation, and outline strategies for successful knowledge translation in practice and policy making. The book is full of examples of how knowledge translation models work in closing the gap between evidence and action. Written by a team of authors closely involved in the development of knowledge translation this unique book aims to extend understanding and implementation worldwide. It is an introductory guide to an emerging hot topic in evidence-based care and essential for health policy makers, researchers, managers, clinicians and trainees.

Consumer Health Informatics Nov 24 2022 According to the Pew Foundation's "Internet in American Life Study," over 60 million Americans per year use the Internet to search for health information. All those concerned with healthcare and how to obtain personally relevant medical information form a large additional target group Many Medical Informatics programs—both in the United States and abroad—include a course in Consumer Health Informatics as part of their curriculum. This book, designed for use in a classroom, will be the first textbook dedicated solely to the specific concerns of consumer health informatics Consumer Health Informatics is an interactive text; filled with case studies and discussion questions With international authorship and edited by five leaders in the field, Consumer Health Informatics has tapped some of the best resources in informatics today

America's Children Sep 10 2021 America's Children is a comprehensive, easy-to-read analysis of the relationship between health insurance and access to care. The book addresses three broad questions: How is children's health care currently financed? Does insurance equal access to care? How should the nation address the health needs of this vulnerable population? America's Children explores the changing role of Medicaid under managed care; state-initiated and private sector children's insurance programs; specific effects of insurance status on the care children receive; and the impact of chronic medical conditions and special health care needs. It also examines the status of "safety net" health providers, including community health centers, children's hospitals, school-based health centers, and others and reviews the changing patterns of coverage and tax policy options to increase coverage of private-sector, employer-based health insurance. In response to growing public concerns about uninsured children, last year Congress voted to provide \$24 billion over five years for new state insurance initiatives. This volume will serve as a primer for concerned federal policymakers and regulators, state agency officials, health plan decisionmakers, health care providers, children's health advocates, and researchers.

Unequal Treatment Jun 19 2022 Racial and ethnic disparities in health care are known to reflect access to care and other issues that arise from differing socioeconomic conditions. There is, however, increasing evidence that even after such differences are accounted for, race and ethnicity remain significant predictors of the quality of health care received. In Unequal Treatment, a panel of experts documents this evidence and explores how persons of color experience the health care environment. The book examines how disparities in treatment may arise in health care systems and looks at aspects of the clinical encounter that may contribute to such disparities. Patients' and providers' attitudes, expectations, and behavior are analyzed. How to intervene? Unequal Treatment offers recommendations for improvements in medical care financing, allocation of care, availability of language translation, community-based care, and other arenas. The committee highlights the potential of cross-cultural education to improve provider-patient communication and offers a detailed look at how to integrate cross-cultural learning within the health professions. The book concludes with recommendations for data collection and research initiatives. Unequal Treatment will be vitally important to health care policymakers, administrators, providers, educators, and students as well as advocates for people of color.

Best Care at Lower Cost Feb 03 2021 America's health care system has become too complex and costly to continue business as usual. Best Care at Lower Cost explains that inefficiencies, an overwhelming amount of data, and other economic and quality barriers hinder progress in improving health and threaten the

nation's economic stability and global competitiveness. According to this report, the knowledge and tools exist to put the health system on the right course to achieve continuous improvement and better quality care at a lower cost. The costs of the system's current inefficiency underscore the urgent need for a systemwide transformation. About 30 percent of health spending in 2009—roughly \$750 billion—was wasted on unnecessary services, excessive administrative costs, fraud, and other problems. Moreover, inefficiencies cause needless suffering. By one estimate, roughly 75,000 deaths might have been averted in 2005 if every state had delivered care at the quality level of the best performing state. This report states that the way health care providers currently train, practice, and learn new information cannot keep pace with the flood of research discoveries and technological advances. About 75 million Americans have more than one chronic condition, requiring coordination among multiple specialists and therapies, which can increase the potential for miscommunication, misdiagnosis, potentially conflicting interventions, and dangerous drug interactions. Best Care at Lower Cost emphasizes that a better use of data is a critical element of a continuously improving health system, such as mobile technologies and electronic health records that offer significant potential to capture and share health data better. In order for this to occur, the National Coordinator for Health Information Technology, IT developers, and standard-setting organizations should ensure that these systems are robust and interoperable. Clinicians and care organizations should fully adopt these technologies, and patients should be encouraged to use tools, such as personal health information portals, to actively engage in their care. This book is a call to action that will guide health care providers; administrators; caregivers; policy makers; health professionals; federal, state, and local government agencies; private and public health organizations; and educational institutions.

Health Services Dec 01 2020 Guide to aid users and producers of health services research in accessing relevant literature and sources of information. Includes dictionaries, directories, monographs and bibliographies, journals, abstracts and indexes, online and CD-ROM databases, and organizations.

Health Care in Transition Oct 31 2020 Health care is clearly in transition -- but to where? Managed or unmanaged care? HMO's or not? Are insurance companies and hospitals the enemy of health care for their own patients? What about the 40,000,000 uninsured in America? Don't ask the patients, for they have become the ping pong balls in the health care game. This book examines important issues in this ever-growing maze.

Retooling for an Aging America Feb 21 2020 As the first of the nation's 78 million baby boomers begin reaching age 65 in 2011, they will face a health care workforce that is too small and woefully unprepared to meet their specific health needs. Retooling for an Aging America calls for bold initiatives starting immediately to train all health care providers in the basics of geriatric care and to prepare family members and other informal caregivers, who currently receive little or no training in how to tend to their aging loved ones. The book also recommends that Medicare, Medicaid, and other health plans pay higher rates to boost recruitment and retention of geriatric specialists and care aides. Educators and health professional groups can use Retooling for an Aging America to institute or increase formal education and training in geriatrics. Consumer groups can use the book to advocate for improving the care for older adults. Health care professional and occupational groups can use it to improve the quality of health care jobs.

- [The Future Of The Publics Health In The 21st Century](#)
- [Access To Health Care In America](#)
- [Care Without Coverage](#)
- [Health Care Utilization As A Proxy In Disability Determination](#)
- [An American Sickness](#)
- [Consumer Health Informatics](#)
- [Improving Diagnosis In Health Care](#)

- [Delivering Health Care In America](#)
- [Finding What Works In Health Care](#)
- [Understanding Racial And Ethnic Differences In Health In Late Life](#)
- [Unequal Treatment](#)
- [The Healthcare Imperative](#)
- [Crossing The Quality Chasm](#)
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